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## MILWAUKEE COUNTY EMS OPERATIONAL POLICY EXCEPTIONS TO STANDARD,

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## PROTOCOL, SKILL, POLICY MANDATES

**POLICY:** Under rare and extraordinary circumstances, and only when communication with medical control is impossible, an employee may temporarily choose to act outside of approved policy when it is the employee's professional judgment that, in that specific instance, following such policy would pose a direct and immediate hazard to the employee, a co-worker, or a member of the public.

The purpose of this policy is not to allow the employee to substitute his or her judgment for that of the Medical Director, but to allow for discretion in those rare and extraordinary circumstances that cannot be addressed by a general policy.

When the employee makes such a judgment in contravention of a policy, the circumstances shall be reported by the employee and shall be documented in order to determine whether the employee properly exercised discretion, whether changes can reasonably be instituted to prevent such occurrences in the future, or whether the policy can be reasonably modified.

